

Escalation Matrix HP e-District

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LEVEL	ROLE	DISTRICT	NAME	E-MAIL	OFFICE LOCATION
Level 1	e-District Managers	BILASPUR	Mr. ANUJ KUMAR	edm.bilaspur@gmail.com	Deputy Commissioner Office, Bilaspur, (H.P.)
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Level 2	On-Site Manager (SI)	SHIMLA	Mr. JITENDRA KUMAR	jitendra.kumar@terracistech.com	Department of Digital Technologies and Governance, Shimla, (H.P.)
Level 3	Deputy Manager -IT	SHIMLA	Mr. CHANDAN PARMAR	chandan.parmar@hp.nic.in	Department of Digital Technologies and Governance, Shimla, (H.P.)

